Making
A Commitment to You

We're here when you need us - with timely and helpful information together with the prompt claim processing that you deserve.

Services
- Filing a Claim
- Check Claim Status
- Validate an Account
- Checklist
- Financial & Legal
- Forms

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Resources to Assist You

Funeral Planning

Pay for a funeral with your account proceeds. And get the facts on funeral home services, costs, and your rights.
Learn More

Checklist

Did you know you may need up to 20 copies of the death certificate? Get organized with tips like these.
Learn More

Financial & Legal

Know when it's time to seek professional advice about your financial and legal concerns.
Learn More

Grief Resources

Find the support and care that you and your family need when you need it most. You're not alone.
Learn More

How to Begin
Filing a Claim

Depend on us for a prompt, convenient process for filing your death claim.

When You Call

Please have this information available:
- Name of insured
- Date of birth
- Date of death
- Account or Social Security number

A Claim Center representative will promptly assist you with your claim.

What to Expect

The representative will:
- Get the information to process your claim
- Determine your eligibility for a fast-track settlement.
- Help you locate any needed claim forms
  Link to Forms page
- Provide instructions for submitting completed forms.

Account Proceeds

After you have submitted all forms and documents:
- Please allow 2-3 business days for forms to arrive.
- The payout options you select will determine when you'll receive payment.

Did You Know?

Fast-track settlement
- If your total claim is less than $25,000 you may be eligible for same-day paperless claim processing that's completed by phone.

Funeral home payment
- In many instances, Prudential can pay your funeral home directly.

Alliance Account
- You can get immediate access to claim proceeds in a secure, interest-bearing account.

Claim Status
Check on Your Claim

Have questions about a claim?

Typical claim processing times:
- Checks for paperless claims typically arrive in 3 – 5 business days.
- Claim forms require a few days for processing; checks usually arrive in 5 – 7 business days.

Mail claims to:

Prudential Life Insurance Company
PO Box 12345
Anytown, AX 56789

For any other questions, please contact the Claim Center.

Account questions
Validate an Account

Unsure about a Prudential account?

- Wondering if the deceased had an account with Prudential?
- Want to know if an account is still active?
- Have questions about an account's value?
- Need to confirm other account details?

For any account questions, please contact the Claim Center

What to do

When a Loved One Passes

It may be difficult to think of everything that needs to be done after someone's death. Refer to this list for a suggested timeline of actions throughout the first year.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

First Week | First Month | In 2 to 3 Months | In 6 to 9 Months

First Week

Print this page

- Notify immediate family and close friends.
- Arrange care for dependents, if any.
- Obtain 12–20 official copies of the death certificate for legal and financial transactions.
- Find and review the deceased's expressed funeral and burial wishes.
- Contact Veterans Affairs to ask about eligibility for national cemetery, grave markers, and other burial benefits.
- Prepare and arrange for an obituary.
- Arrange funeral/memorial services.
- Locate safe deposit boxes, which may contain the will, trust, insurance policies and other important papers.
- Notify Prudential of the death, start the claim process, and learn about services that can help you.
  - Funeral payment, accelerated claims payout, safekeeping of assets, professional assistance, and more.

If you'd like assistance with your financial situation, find a Prudential Financial Professional.

Documents to Obtain

- Will or trust
- Life insurance policy number(s)
- Deceased's burial wishes
- Driver's license
- Social Security card
- Birth certificate
- Marriage certificate
- Military discharge papers

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

What to do
When a Loved One Passes

It may be difficult to think of everything that needs to be done after someone's death. Refer to this list for a suggested timeline of actions throughout the first year.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

First Week | First Month | In 2 to 3 Months | In 6 to 9 Months

First Month

Print this page

- Take the will to the local courthouse for review and approval.
- Obtain any legal documents necessary to act on the deceased's behalf.
- Contact the deceased's employer about pay and other benefits.
- Consult with firm attorneys to resolve ownership in any small businesses or partnerships.
- Speak with financial institutions about closing or maintaining credit and investment accounts.
- Notify Social Security, Medicare, Veterans Administration, and other agencies, as appropriate.

If you'd like assistance with your financial situation, find a Prudential Financial Professional.

Apply for Benefits

A surviving spouse and children may be eligible for benefits from government agencies.

Social Security: Monthly payments for a spouse and children.

Veterans Administration: Dependency and Indemnity Compensation, pension payments, and educational assistance, if the deceased was on active duty.

Civil Service: Annuities, lump sum benefits, and continued health benefits.

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

What to do
When a Loved One Passes

It may be difficult to think of everything that needs to be done after someone's death. Refer to this list for a suggested timeline of actions throughout the first year.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

First Week | First Month | In 2 to 3 Months | In 6 to 9 Months

In 2 to 3 Months

Print this page

- Take a financial inventory of income, assets, and liabilities.
- Ensure that payments are made on outstanding loans, mortgages, property taxes, and other bills.
- Change ownership of assets such as homes, vehicles, and related insurance policies.
- Notify credit reporting agencies and shred relevant documents to guard against fraud.
- Cancel the deceased's driver's license.
- Notify the election board.

If you'd like assistance with your financial situation, find a Prudential Financial Professional.

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

What to do
When a Loved One Passes

It may be difficult to think of everything that needs to be done after someone's death. Refer to this list for a suggested timeline of actions throughout the first year.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

First Week | First Month | In 2 to 3 Months | In 6 to 9 Months

In 6 to 9 Months

Print this page

- Prepare federal and state income tax returns for the estate.

- Identify new beneficiaries for recently acquired accounts.

- Continue settlement of the estate.

If you'd like assistance with your financial situation, find a Prudential Financial Professional.

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

Get the Details on
Funeral Planning

Find the right funeral home, learn about costs, and explore your options.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Planning a Funeral | Selecting a Funeral Home | Cost & Options

Before making plans

Find out whether the deceased planned or prepaid for a funeral.

- Look for instructions about your loved one's funeral wishes in the will or related communication.

Learn whether all or part of their body was donated to science.

- Look for an organ donor card or other instructions left by the deceased.

Determine if the deceased is eligible for veteran's burial benefits.

- Look for the discharge papers. Then contact your local Veterans Affairs office or visit the National Cemetery Administration.
- Deceased veterans may be entitled to free burial in a national cemetery or a grave marker for use at a private cemetery. Ask about eligibility for a burial flag, military funeral honors, burial allowance, and a Presidential memorial certificate.

Before contacting funeral homes

Consider how to handle the deceased's remains.

- Do you prefer burial or cremation?
- Will you need a cemetery plot or a mausoleum?

Think about how to commemorate the life of your loved one.

- Do you want a traditional funeral or a memorial service?
- Should the funeral be public or private?
- Who will officiate?

Determine how much you are able to spend.

- Consider payments from insurance policies and other resources.
- Call the Prudential claim center to learn how claim proceeds can pay for funeral and cemetery costs directly.

Don't hesitate to get help with funeral planning.

- Embrace the support of friends and family, or contact the Funeral Consumers Alliance, a non-profit organization that assists with funeral planning and pricing for a small donation.

Funeral Home Payments

Use your claim proceeds to pay funeral and cemetery costs.
Learn more

Resources

See these sites for funeral planning information:

- National Funeral Directors Association
- Funeralhomes.com
- Heart2Soul
- NextAvenue

Get the Details on

Funeral Planning

Find the right funeral home, learn about costs, and explore your options.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Planning a Funeral | Selecting a Funeral Home | Cost & Options

Selecting a Funeral Home

While most states don't require you to use a funeral home, an experienced funeral director can be helpful if you need assistance with details and legal requirements, or if circumstances make your situation difficult.

If you decide to use a funeral home, compare the services and products offered by a few establishments. Find the funeral home or cemetery that meets your needs.

Finding a Funeral Home

Get recommendations from friends and family, visit websites, and make an appointment to see each facility.

To find a funeral home in your area, use these websites:

- National Funeral Directors Association
- International Cemetery, Cremation and Funeral Association
- Funeral Consumers Alliance

Ask these questions to determine which funeral home is right for you:

- Did they provide complete answers to your questions?
- Were they willing to show you a variety of caskets and urns?
- Did they act professionally?
- Are they sensitive to your needs?
- Is the location suitable?

Know your rights

Planning a funeral can be stressful. To protect you during this time, the Federal Trade Commission (FTC) regulates funeral homes and enforces your rights. When discussing funeral services, expect to:

- Be able to refuse embalming
- Use a container other than a casket for cremation
- Not be charged extra when you provide a casket or urn
- Get explanations of costs for cemetery or crematory requirements
- Obtain prices by phone
- Receive an itemized price list when you visit
- Buy only the individual products and services you want, rather than packages

For more information:

- Review your FTC funeral rights
- See your state's funeral protection

Get the Details on
Funeral Planning

Find the right funeral home, learn about costs, and explore your options.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Cost & Options

Traditional funerals cost an average of $6,000 and can easily exceed $10,000 when you include limousines, flowers, obituary notices, and other services. Cremation costs range from $400 to $1,800; additional services can drive the cost close to $5,000. There are also additional fees for the cemetery or mausoleum.

Funeral costs

The FTC requires funeral homes to provide you with an itemized list of prices. You'll see costs for these goods and services on the price list:

BASIC SERVICES

- These are activities common to all funerals, ones that you cannot typically decline.
- Fees include funeral planning, obtaining burial permits, death certificates, and cemetery arrangements. The average cost is about $2,000.

IMMEDIATE BURIAL

- Burial can be shortly after death; no embalming is needed and there is no viewing or visitation. Instead, you can opt for a graveside or a memorial service.

IMMEDIATE CREMATION

- The body is cremated soon after death, with no viewing or visitation. You may want to hold a memorial service instead. Cremation costs start at $1,000.
- You may also be charged for an urn or a container. Urns range from $50 – $250, though you can find more expensive models.

CASKETS

- Funeral homes are required to show you a price list of caskets before you see the actual items.
- Comparing caskets at different funeral homes can be difficult, as you may see the same casket under different names and prices.
- Costs range from about $2,000 - $10,000, depending on the design.

EMBALMING

- Embalming is not required for cremation or immediate burial.
- Some funeral homes require embalming for a viewing. If the viewing is conducted shortly after death, it may not be necessary.
- Unless required by state law, the FTC requires a funeral home to get your permission to embalm. They must also put your options and rights in writing.
- Embalming costs about $700.

CASH ADVANCES

- There may be fees for flowers, obituary notices, and other products or services the funeral home obtains on your behalf.

Other costs may include use of facilities for a viewing, funeral ceremony, or memorial service; a hearse; limousines to transport the mourners; a graveside service; obituaries, and – if the body is received from another funeral home --transportation.

Cemetery costs

Burial and mausoleum prices are separate from funeral home costs. In addition, cemeteries are not subject to the same requirements as funeral homes. Find out about cemetery requirements and possible additional fees.

Cemetery costs can include:

A BURIAL PLOT

- Costs range from a few hundred dollars to a few thousand dollars, depending on your location.

GRAVESTONE OR MONUMENT

- Average prices range from $1,500 - $2,00
- You may be required to purchase gravestones or markers from the cemetery or incur an additional fee.

OPENING & CLOSING THE GRAVE

- Charges to open and close the ground are about $1,000.

BURIAL VAULT OR GRAVE LINER

- Placed in the ground prior to the casket, vaults or liners prevent the grave from sinking as the casket decomposes.
- While not required by state law, the cemetery may require it.

PERPETUAL CARE

- Upkeep of the grave.

Funeral Home Payments

Use your claim proceeds to pay funeral and cemetery costs.

Learn more

Shop online

If time permits, you can find a variety of items online that may be less costly than buying from a funeral home.

- Caskets and urns are available from manufacturers, as well as from retailers like Costco and Wal-Mart. Funeral homes must accept these items without an additional charge.
- Check with the cemetery about any requirements before you can purchase a tombstone, memorial, or burial vault online.

For more information

To obtain a funeral pricing checklist and additional information on costs, visit the FTC website.

For details on caskets, urns, and burial vaults, see the Funeral Product Guide.

When You Need
Financial and Legal Advice

Be cautious about making important financial and legal decisions following a death, since intense feelings can interfere. Consider consulting an experienced professional for objective recommendations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Obtaining Professional Advice | How Prudential Can Help | Managing Your Claim Proceeds

Obtaining Professional Advice

Financial Professionals

A financial professional can help you see the big picture of your financial life, including:

- Assessing your financial situation, from paying your bills to preparing for retirement
- Defining short- and long-term goals and how to achieve them
- Guiding you through life events that have financial implications
- Dealing with financial topics that are complex or unclear
- Explaining investment options and tax considerations
- Avoiding risky decisions that could have undesirable effects
- Ensuring that financial deliverables are complete and in good order

Finding a financial professional:

- Look for someone with experience in gaining a clear vision of financial situations, who knows how to provide guidance, and who can map out and implement solutions to fit your unique needs.
- Search for Prudential financial professionals in your area using the tool near the bottom of this page.

Tax Professionals

Tax laws are complex and change frequently. Having an accountant familiar with federal estate tax regulations and state inheritance taxes can save you time and money.

Finding a tax professional:

- American Institute of Certified Public Accountants (AICPA) – www.aicpa.org
- National Society of Accountants – www.nsacct.org

Attorneys

Many attorneys specialize in one area of the law. It's wise to seek an experienced estate attorney who can guide you through the process. Typically, hiring an attorney is helpful in situations that include:

- **Dealing with complex matters.** An estate attorney can simplify the process of dividing personal property according to the will and state laws, and avoid problems among survivors.
- **Litigation and debt problems.** An attorney can advise on how to best work with creditors, as well as how to deal with lawsuits.
- **Business ownership.** Consider seeking legal counsel before making any decisions or giving up control over the deceased's business.

Finding an attorney:

- American Bar Association www.findlegalhelp.org

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

When You Need
Financial and Legal Advice

Be cautious about making important financial and legal decisions following a death, since intense feelings can interfere. Consider consulting an experienced professional for objective recommendations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Obtaining Professional Advice | How Prudential Can Help | Managing Your Claim Proceeds

How Prudential Can Help

A Prudential financial professional can become an ally and a trusted resource to help you achieve your financial goals.

You can get guidance on:

Handling the insurance settlement

It can be tempting to pay off a mortgage or make an investment. Speaking with a Prudential financial professional can put the settlement in a larger financial context and help you arrive at the best approach.

Reviewing your financial accounts

Stock options need to be exercised within months of a death and it's likely that retirement and investment accounts need to be balanced. You'll also want to consider trusts, property, and tax consequences.

Planning for the future

Get help developing long- and short-term financial goals and a plan tailored to your unique needs.

Ensuring financial stability is a long journey. To accomplish your goals, you need a clear vision of what you want to achieve, the proper tools, and an experienced guide. You may also need help with the overwhelming feeling that can accompany financial decisions.

That's why working with an experienced professional is valuable. After helping you to develop clear goals, you can get help deciding on the best approach to achieving them, determine the best steps to take, and identify any risks. You'll also have guidance along the way.

Already working with a Prudential financial professional? Please contact them for assistance.

If you'd like assistance with your situation, find a Prudential Financial Professional.

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

When You Need
Financial and Legal Advice

Be cautious about making important financial and legal decisions following a death, since intense feelings can interfere. Consider consulting an experienced professional for objective recommendations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Managing Your Claim Proceeds

Prudential offers a variety of settlement options for claims proceeds including:

Alliance Account

Prudential's Alliance Account is an interest bearing account established in your name that is backed by the financial strength of Prudential and provides safekeeping of your assets until you are ready to make further decisions.

- Access any or all of the proceeds at any time through withdrawal or transfer at no cost.
- Earn interest on your proceeds immediately, accrued and compounded daily, and continue to do so until the funds are withdrawn.
- Receive a draft book that enables you to write drafts as often as you want, with the option to withdraw the entire balance at any time.
- Incur no monthly service fees or draft charges
- Receive payment for all accounts, policies, and contracts consolidated into one account

Fast-Track Settlement

If your proceeds are under $25,000 you may be eligible for Prudential's fast-track settlement option. This option does not require any paperwork submission and can be done same day, completely over the phone. Call the Prudential claim center to find out if you are eligible for fast-track settlement.

Lump Sum

You can also opt to have your proceeds delivered to you in a lump sum check. Please allow 3-5 days for delivery.

Other Payment Options:

Prudential offers other payment options, such as annuities. Please call the Prudential claim center for more details on these options.

If you'd like assistance managing your claim proceeds, find a Prudential Financial Professional.

Search for
Financial Professionals

by Location

City, State OR Zip Code

Go

Caring for yourself,
Caring For Others

These resources can help you understand and cope with the feelings and reactions that you, your family and friends are experiencing.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Understanding Grief | Helping Children | Helping Teens

Understanding Grief

VIDEOS FROM AUTHORS & MENTAL HEALTH PROFESSIONALS

- How to heal from grief
  Insights from author and speaker Zig Ziglar
- Owning our grief
  A psychologist shares her personal journey.
- Brighter days
  A heartfelt video on grieving and moving forward.

ARTICLES FROM HOSPICE ORGANIZATIONS

- A Guide to Grief
  An introduction to grieving from Hospice Net.
- Someone I Love Has Died
  An overview of the grieving journey from the Center for Loss & Life Transition.
- The grief experience
  A resource that explains what grief feels like from the National Hospice and Palliative Care Organization.

BLOGS

- Stunned by Grief
  Tips on creating a new normal
- Everyday Kings
  How one woman coped after her husband's sudden death.
- Grieving dads project
  Insightful support to fathers.

SUPPORT GROUPS

- Soaring spirits
  Peer-based groups for widowed men and women; see their Resources section for centers for families.
- Support groups
  Find a group or weekend workshop.

GROUPS FOR BEREAVED PARENTS

- Compassionate friends
  Get support after the death of a child through area groups and resources.
- Bereaved parents of the USA
  Local groups organized by bereaved parents to provide encouragement.

FOR MILITARY FAMILIES

- Department of Veteran Affairs
  Bereavement counseling for families of armed forces personnel.
- Tragedy Assistance Program for Survivors
  A peer support network, grief counseling referrals, and crisis information.

Caring for yourself,
Caring For Others

These resources can help you understand and cope with the feelings and reactions that you, your family and friends are experiencing.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Understanding Grief | Helping Children | Helping Teens

Helping Children

PRACTICAL GUIDANCE

- **Explaining death to children**
  Tips from a program that introduces children to funerals and grieving.
- **The National Center for Grieving Children & Families**
  Advice from the book *35 Ways to Help a Grieving Child*.
- **The sibling connection**
  Resources for children who've lost a brother or sister.

CAMPS & SUPPORT GROUPS

- **Fernside**
  An affiliate of the Hospice of Cincinnati offering support to children in evening programs and camps.
- **Comfort Zone Camp**
  Offers tools to cope after the death of a parent, sibling, or primary caregiver.
- **Camp Erin**
  A network of free bereavement camps for children and teens.

VIDEOS FOR CHILDREN

- **Stages of Grief**
  A mother guides her little girl after her goldfish dies unexpectedly.
- **When Families Grieve**
  A primetime special with Katie Couric and Sesame Street puppet Elmo.
- **About Uncle Jack**
  A Sesame Street video with resources to guide family communication.

Caring for yourself,
Caring For Others

These resources can help you understand and cope with the feelings and reactions that you, your family and friends are experiencing.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Understanding Grief | Helping Children | Helping Teens

Helping Teens

PRACTICAL GUIDANCE

- Helping teenagers cope with grief
  What caring adults can do and say.
- Grief in teens and young adults
  Insights on being supportive.
- How to help a grieving teen
  Six principles of teen grief.

ARTICLES FOR TEENS

- A bill of rights for grieving teens
  Developed by participating teens at the Dougy Center.
- Help for when it hurts
  About expressing feelings and remembering loved ones.
- Teen grief support
  Videos, books, and other resources for teens and those close to them.

VIDEOS FOR TEENS

- Teens talk about grief
  Clips offered by Hospice of the Valley.
- Teens talk grief
  Discussion by teens at Hospice Calgary.
- Nasreen: Teenage grief
  A clip from the Leeds Animation Workshop.

File a Claim

Forms

Be sure you get the correct forms for your claim by contacting the Claim Center.

Our representatives can assist you in finding the forms that fit your individual circumstances, state of residence, place of death, local laws, and other situations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Individual Life Insurance

Form Name	Form Description
Life Insurance Death Claim Form -- PA	Life insurance claims in Pennsylvania
Life Insurance Death Claim Form – FL, NC	Life insurance claims in Florida or North Carolina
Life Insurance Death Claim Form – DC	Life insurance claims in the District of Columbia
Life Insurance Death Claim Form – CA	Life insurance claims in California
Life Insurance Death Claim Form – IN, KY, MD, RI	Life insurance claims in Indiana, Kentucky, Maryland, or Rhode Island
Life Insurance Death Claim Form – AR	Life insurance claims in Arkansas
Life Insurance Death Claim Form – AK, KS, MN, NY & ND	Life insurance claims in Alaska, Kansas, Minnesota, New York, or North Dakota
Life Insurance Death Claim Form – Standard	Life insurance claims in other states
Settlement Options Brochure	Detailed options for receiving a life insurance policy benefit

File a Claim
Forms

Be sure you get the correct forms for your claim by contacting the Claim Center.

Our representatives can assist you in finding the forms that fit your individual circumstances, state of residence, place of death, local laws, and other situations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Group Life Insurance

Form Name	Form Description
Group Life Insurance Death Claim Form – KY	Employee/member and dependent claims in Kentucky
Group Life Insurance Death Claim Form – KS, AK	Employee/member and dependent claims in Kansas or Alaska
Group Life Insurance Death Claim Form – AR, ND	Employee/member and dependent claims in Arkansas or North Dakota
Group Life Insurance Death Claim Form – MN	Employee/member and dependent claims in Minnesota
Group Life Insurance Death Claim Form – NY	Employee/member and dependent claims in New York
Group Life Insurance Death Claim Form – Standard	Employee/member and dependent claims in other states

File a Claim

Forms

Be sure you get the correct forms for your claim by contacting the Claim Center.

Our representatives can assist you in finding the forms that fit your individual circumstances, state of residence, place of death, local laws, and other situations.

Claims Center

1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Annuities

Form Name	Form Description
Non-Custodial Annuity Death Claim Form	Claims on annuities that were not established for minors.
Custodial Beneficiary Death Claim Form	Claims on annuities established for minors. Also to continue an annuity following a death when the contract permits a continuance.
Annuity and Variable Life Death Claim Form	Claims on Advanced Series Variable Annuities.

File a Claim

Forms

Be sure you get the correct forms for your claim by contacting the Claim Center.

Our representatives can assist you in finding the forms that fit your individual circumstances, state of residence, place of death, local laws, and other situations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Retirement

Form Name	Form Description
Retirement Death Claim Form – Spousal Beneficiary	For spousal beneficiaries to maintain shares in a new account, request a distribution, or roll over shares to an IRA or a retirement plan.
Retirement Death Claim Form – Spousal Beneficiary (Authorized Plan)	For spousal beneficiaries to maintain shares in a new account, request a distribution, or roll over shares to an IRA or a retirement plan. Completed form must be signed by authorized plan representative.
Retirement Death Claim Form – Non-spousal Beneficiary	For non-spousal beneficiaries to maintain shares in a new account, request a distribution, or roll over shares to an IRA or a retirement plan.
Retirement Death Claim Form – Non-spousal Beneficiary (Authorized Plan)	For non-spousal beneficiaries to maintain shares in a new account, request a distribution, or roll over shares to an IRA or a retirement plan. Completed form must be signed by authorized plan representative.
Retirement Death Claim Form – Estate/Trust	For an executor/executrix or trustee to maintain shares in a new account, request a distribution, or roll over shares to an IRA.
Retirement Death Claim Form – Estate/Trust (Authorized Plan)	For an executor/executrix or trustee to maintain shares in a new account, request a distribution, or roll over shares to an IRA. Completed form must be signed by authorized plan representative.

File a Claim

Forms

Be sure you get the correct forms for your claim by contacting the Claim Center.

Our representatives can assist you in finding the forms that fit your individual circumstances, state of residence, place of death, local laws, and other situations.

Claims Center
1-800-778-2255

Mon-Fri,
8 a.m. – 8 p.m.,
Eastern Time

Asset Management

Form Name	Form Description
Non-Retirement Redemption Form	For redeeming fund shares from non-retirement accounts. Requires an affidavit of domicile to legally establish the deceased's residence.
IRA Beneficiary Distribution Form (Entities)	To request a distribution from an IRA by the owner's estate, trust, or other organization. Requires an affidavit of domicile to legally establish the deceased's residence.
IRA Beneficiary Distribution Form (Spouse and Non-Spouse who are Pruco Securities LLC customers)	For a surviving spouse or a non-spousal beneficiary to request an IRA distribution after the death of the IRA owner. Requires an affidavit of domicile to legally establish the deceased's residence.
IRA Beneficiary Distribution Form (Spouse and Non-Spouse who are not Pruco Securities LLC customers)	For a surviving spouse or a non-spousal beneficiary to request an IRA distribution after the death of the IRA owner. Requires an affidavit of domicile to legally establish the deceased's residence.