
 know-how



Emily Post in cyberspace. Most folks on the Web won't care if you eat the appetizer with the salad fork or can't walk far with a book balanced on your head. But there are many rules of polite behavior on the Internet, which are collectively known as Netiquette. Learn the proper use of capital letters, how to use smileys and emoticons to communicate feelings and more, [courtesy of the AT&T WorldNet® Service User's Reference Desk.](#)

 on the drawing board



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