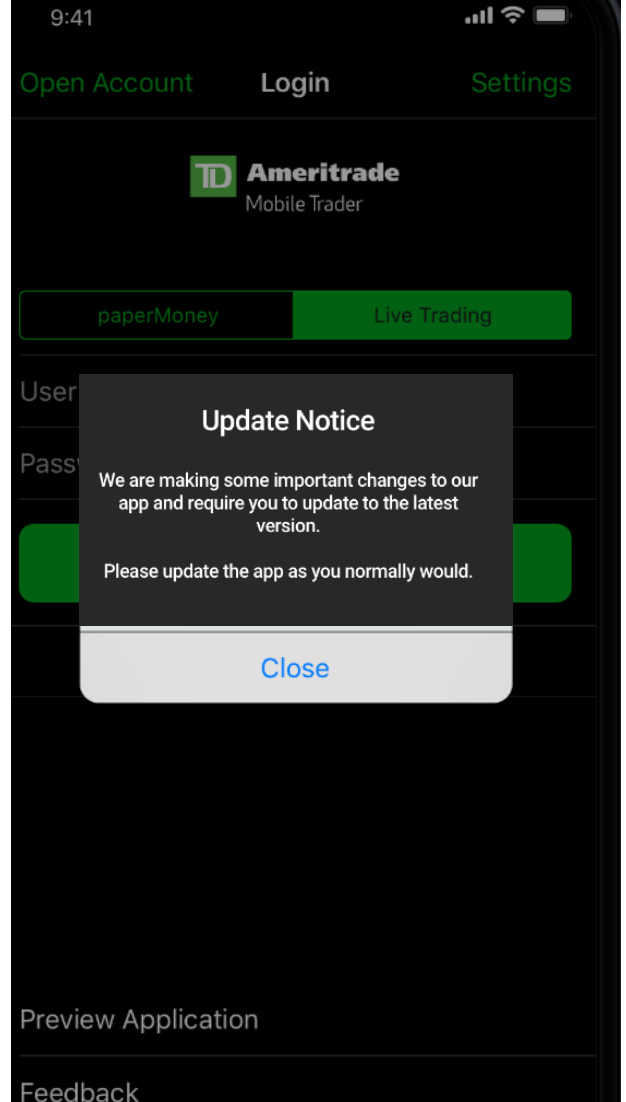





CD Mobile Trader 2FA Android Singapore Feb 7, 2019 Product Owner: L Palmer
Summary: Notify Singapore clients of changes to two-factor authentication

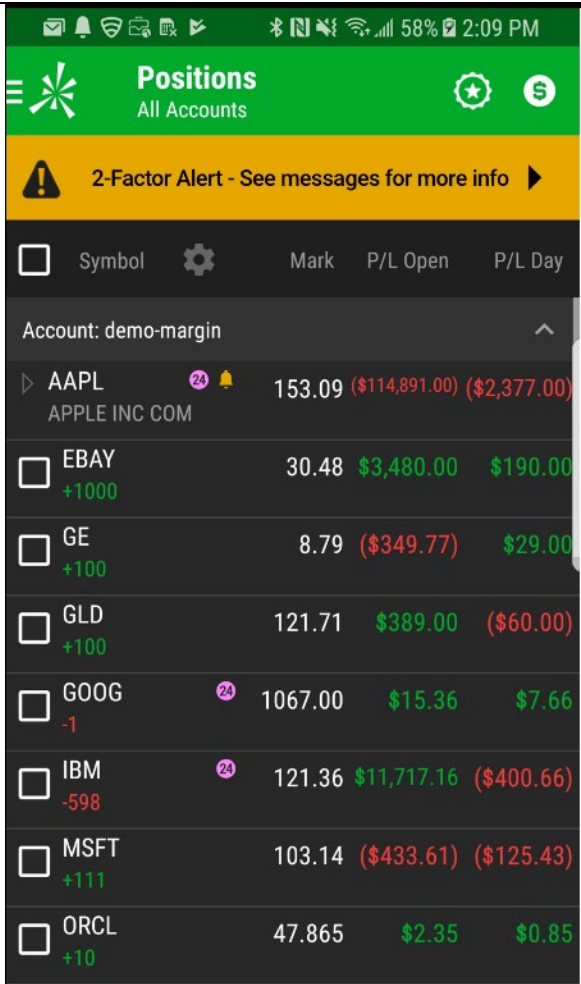
Two weeks before two-factor app availability Message about trading app update
After App Update: Two-factor app announced
After updates are available [<i>Tapping message shows page 3 message</i>] Positions page message
Alerts messages
After updates are available [Tapping shows page 3 message] Message Center
Two days prior to deadline
App not downloaded

Two weeks before two-factor availability: Update trading app

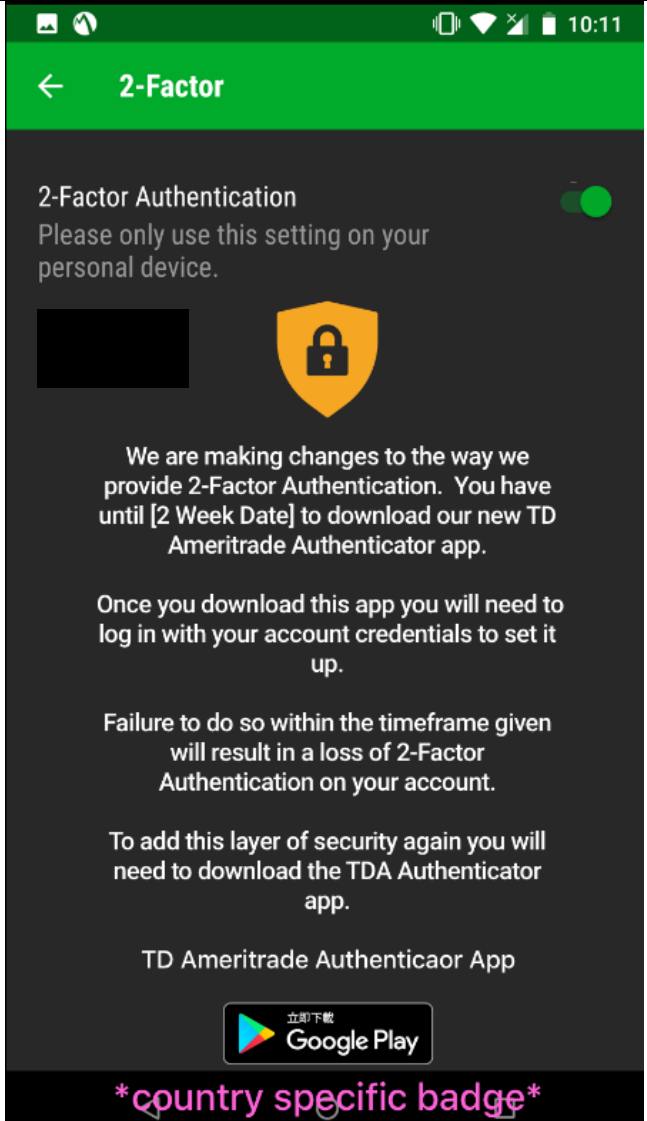
Screenshot	Copy
 <p>The screenshot shows the Ameritrade Mobile Trader app interface. At the top, there are links for 'Open Account', 'Login', and 'Settings'. Below these is the Ameritrade logo and 'Mobile Trader' text. A navigation bar contains 'paperMoney' and 'Live Trading' buttons. A modal dialog box titled 'Update Notice' is displayed in the center, with the following text: 'We are making some important changes to our app and require you to update to the latest version. Please update the app as you normally would.' A 'Close' button is at the bottom of the dialog. The background shows a login form with 'User' and 'Pass' fields, and a 'Preview Application' link at the bottom.</p>	<p>Update Required</p> <p>We are making important changes to account security that require you to update to the latest version of this app.</p> <p>Download this update from the Google Play™ store.</p> <p>Close</p>

<p style="text-align: center;">Auth App Migration</p> <div style="display: flex; justify-content: center; align-items: center;"></div> <p style="text-align: center;">We are making changes to the way we provide 2-Factor Authentication. You have until [2 Week Date] to download our new TD Ameritrade Authenticator app.</p> <p style="text-align: center;">Once you download this app you will need to log in with your account credentials to set it up.</p> <p style="text-align: center;">Failure to do so within the timeframe given will result in a loss of 2-Factor Authentication on your account.</p> <p style="text-align: center;">To add this layer of security again you will need to download the TDA Authenticator app.</p> <p style="text-align: center;">TD Ameritrade Authenticator App</p> <div style="text-align: center;"></div> <p style="text-align: center; color: pink;">*country specific badge*</p> <div style="text-align: center; margin-top: 10px;"><div style="background-color: green; color: white; padding: 5px 20px; display: inline-block; border-radius: 5px;">I understand</div></div>	<p style="text-align: center;">Important App Update</p> <p>We are changing the way we provide two-factor authentication on your account.</p> <p>You have until [date] to download the new TD Ameritrade Authenticator app from the Google Play™ store.</p> <p>This new app notifies you of attempts to access your trading account and enables you to approve or deny log-in requests.</p> <p>If you don't update the app by the deadline, your account will lose the security offered by two-factor authentication.</p> <p>Once you have the app, enter your username and password in the TD Ameritrade Authenticator app and follow the set-up prompts.</p> <p style="text-align: center;">TD Ameritrade Authenticator App</p> <p style="text-align: center; margin-top: 20px;">I understand</p>
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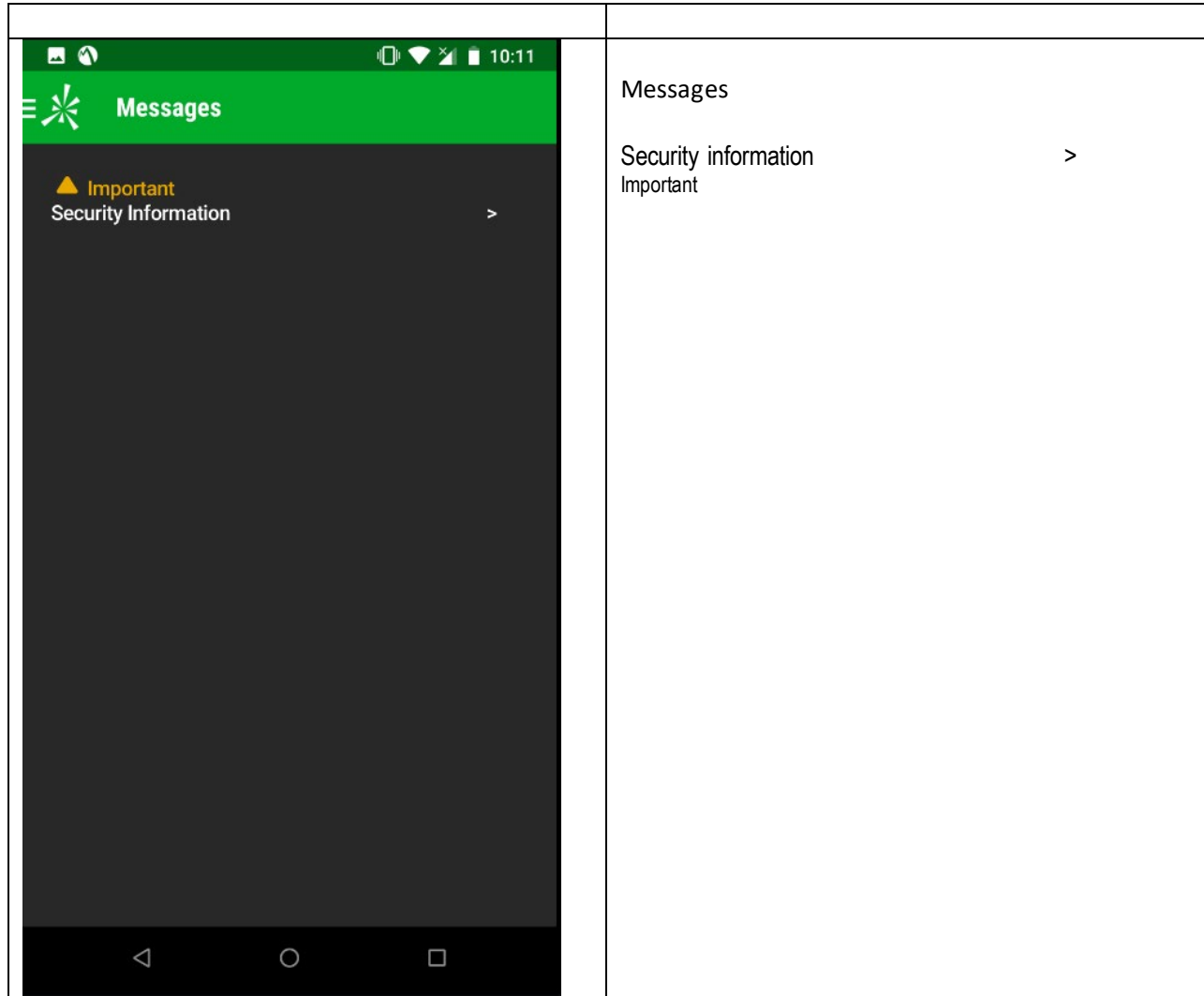
Positions page message after updates are available

 <p>Positions All Accounts</p> <p>2-Factor Alert - See messages for more info ▶</p> <p>Symbol Mark P/L Open P/L Day</p> <p>Account: demo-margin</p> <table border="1"><thead><tr><th>Symbol</th><th>Mark</th><th>P/L Open</th><th>P/L Day</th></tr></thead><tbody><tr><td>AAPL APPLE INC COM</td><td>153.09</td><td>(\$114,891.00)</td><td>(\$2,377.00)</td></tr><tr><td>EBAY +1000</td><td>30.48</td><td>\$3,480.00</td><td>\$190.00</td></tr><tr><td>GE +100</td><td>8.79</td><td>(\$349.77)</td><td>\$29.00</td></tr><tr><td>GLD +100</td><td>121.71</td><td>\$389.00</td><td>(\$60.00)</td></tr><tr><td>GOOG -1</td><td>1067.00</td><td>\$15.36</td><td>\$7.66</td></tr><tr><td>IBM -598</td><td>121.36</td><td>\$11,717.16</td><td>(\$400.66)</td></tr><tr><td>MSFT +111</td><td>103.14</td><td>(\$433.61)</td><td>(\$125.43)</td></tr><tr><td>ORCL +10</td><td>47.865</td><td>\$2.35</td><td>\$0.85</td></tr></tbody></table>	Symbol	Mark	P/L Open	P/L Day	AAPL APPLE INC COM	153.09	(\$114,891.00)	(\$2,377.00)	EBAY +1000	30.48	\$3,480.00	\$190.00	GE +100	8.79	(\$349.77)	\$29.00	GLD +100	121.71	\$389.00	(\$60.00)	GOOG -1	1067.00	\$15.36	\$7.66	IBM -598	121.36	\$11,717.16	(\$400.66)	MSFT +111	103.14	(\$433.61)	(\$125.43)	ORCL +10	47.865	\$2.35	\$0.85	<p>Two-factor alert See Messages ></p>
Symbol	Mark	P/L Open	P/L Day																																		
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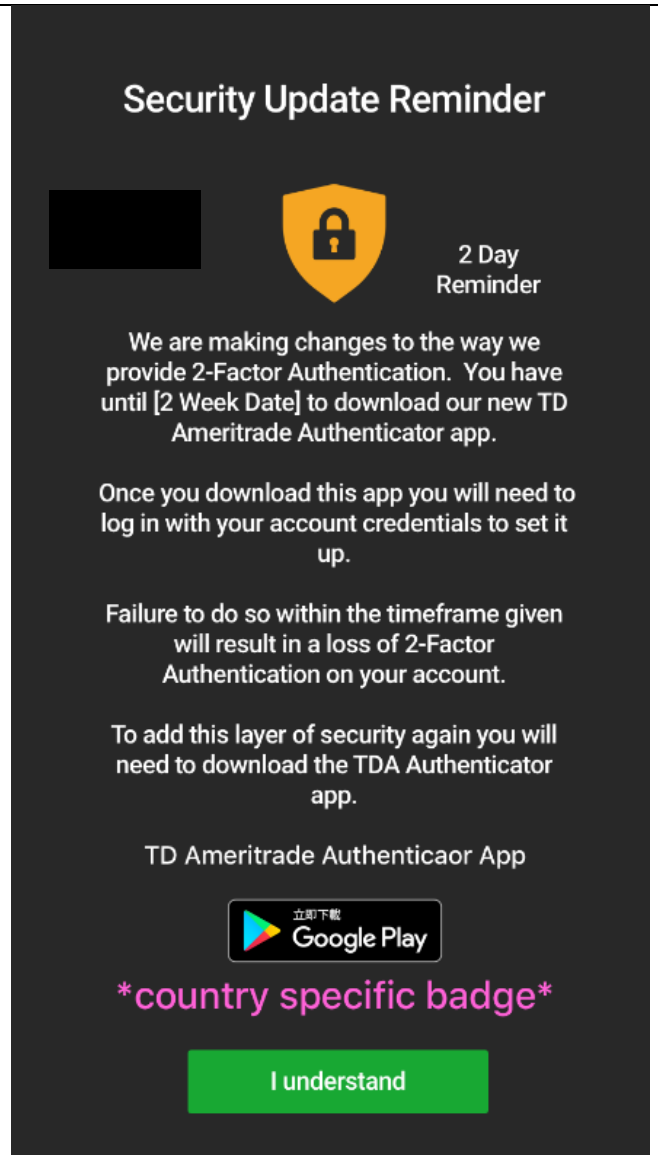
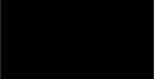


Alert message (shown from tapping message on Positions or Settings page)



 <p>2-Factor Authentication</p> <p>Please only use this setting on your personal device.</p> <p>We are making changes to the way we provide 2-Factor Authentication. You have until [2 Week Date] to download our new TD Ameritrade Authenticator app.</p> <p>Once you download this app you will need to log in with your account credentials to set it up.</p> <p>Failure to do so within the timeframe given will result in a loss of 2-Factor Authentication on your account.</p> <p>To add this layer of security again you will need to download the TDA Authenticator app.</p> <p>TD Ameritrade Authenticator App</p> <p>立即下载 Google Play</p> <p>*country specific badge*</p>	<p>Important Security Update</p> <p>Two-factor authentication Please use this setting only on your personal device.</p> <p>We are changing the way we provide two-factor authentication on your account.</p> <p>You have until [date] to download the new TD Ameritrade Authenticator app from the Google Play™ store.</p> <p>This new app notifies you of attempts to access your trading account and enables you to approve or deny log-in requests.</p> <p>If you don't update the app by the deadline, your account will lose the security offered by two-factor authentication.</p> <p>Once you have the app, enter your username and password in the TD Ameritrade Authenticator app and follow the set-up prompts.</p> <p>TD Ameritrade Authenticator App</p>
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Messages: After message delivery [Tapping shows message on page 3]



Two days prior to deadline: Reminder message

 <p>Security Update Reminder</p> <p>  2 Day Reminder</p> <p>We are making changes to the way we provide 2-Factor Authentication. You have until [2 Week Date] to download our new TD Ameritrade Authenticator app.</p> <p>Once you download this app you will need to log in with your account credentials to set it up.</p> <p>Failure to do so within the timeframe given will result in a loss of 2-Factor Authentication on your account.</p> <p>To add this layer of security again you will need to download the TDA Authenticator app.</p> <p>TD Ameritrade Authenticator App</p> <p> 立即下载 Google Play</p> <p><i>*country specific badge*</i></p> <p>I understand</p>	<p>Important Security Update</p> <p>Update Deadline: Two Days Away</p> <p>We are changing the way we provide two-factor authentication on your account.</p> <p>You have until [date] to download the new TD Ameritrade Authenticator app from the Google Play™ store.</p> <p>This new app notifies you of attempts to access your trading account and enables you to approve or deny log-in requests.</p> <p>If you don't update the app by the deadline, your account will lose the security offered by two-factor authentication.</p> <p>Once you have the app, enter your username and password in the TD Ameritrade Authenticator app and follow the set-up prompts.</p> <p>TD Ameritrade Authenticator App</p> <p>I understand</p>
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<h2 style="text-align: center;">Auth App Migration</h2> <div style="text-align: center;"></div> <p style="text-align: center;">We recently announced that changes are being made to 2-Factor Authentication. It appears you have not downloaded the new TD Ameritrade Authenticator App.</p> <p style="text-align: center;">2-Factor Authentication is now disabled and you are no longer taking advantage of this feature.</p> <p style="text-align: center;">To enable 2-Factor Authentication again you will need to download and sign-in to our TD Ameritrade Authenticator App.</p> <div style="text-align: center;"></div> <p style="text-align: center;">*country specific badge* user will be able to advance</p> <div style="text-align: center;"><p style="background-color: green; color: white; padding: 5px; display: inline-block;">I understand</p></div>	<p style="text-align: center;">Account Security Issue</p> <p>We see that you have not downloaded the new TD Ameritrade Authenticator app.</p> <p>Your trading account no longer has the level of security provided by two-factor authentication.</p> <p>To enable two-factor authentication on your account again, download the app from the Google Play™ store. Then log in to the TD Ameritrade Authenticator app.</p> <p style="text-align: center;">TD Ameritrade Authenticator App</p> <p style="text-align: center;">I understand</p>
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